# Product Safety Recall

## QUELL QPI9010 DUAL SENSOR SMOKE ALARM



**QUELL BRANDED DUAL SENSOR (PHOTOELECTRIC AND IONISATION) SMOKE ALARM (DC / BATTERY POWERED) MANUFACTURED BETWEEN 10 SEPTEMBER 2016 AND 13 OCTOBER 2017**

**DEFECT:**

In limited instances a yellow protective cap may have been left on one of the two smoke sensors in affected products during the manufacturing process.

**HAZARD:**

The presence of the yellow protective cap on the smoke sensor compromises the smoke alarms' ability to detect smoke.

**WHAT TO DO IF YOU HAVE THIS PRODUCT:**

- Using the guide provided, visually inspect the product through the opening on the side of the alarm for the presence of a yellow cap
- If a yellow cap is present, immediately contact Quell to receive instructions and request a free replacement smoke alarm
- DO NOT remove or return the affected smoke alarm until after receiving and installing the replacement alarm

**HOW TO CONTACT QUELL:**

- Call us on 1800 654 435 (toll-free) from 8.30 to 17.00 AEST Monday to Friday
- Email: quell-recall@chubb.com.au

# See www.recalls.gov.au for Australian Product Recall Information