

ELECTRICAL PRODUCT SAFETY RECALL

**Shark Navigator Lift-Away
Vacuum Cleaner
Model Number NV350NZ**

and

**Shark Navigator Lift-Away
Professional Vacuum Cleaner
Model Number NV356NZ**



LABEL TYPES



Shark Navigator Lift-Away Vacuum Cleaner NV350NZ Shark Navigator Lift-Away Professional Vacuum Cleaner NV356NZ

IDENTIFICATION:

The recall covers two Shark vacuum cleaner models:

The Shark Navigator Lift-Away (model number NV350NZ) units manufactured prior to 18 October 2014 (which bear a production code 4811A to 4114A inclusive)

All Shark Navigator Lift-Away Professional (model number NV356NZ) units.

The affected Shark products were sold through the TV Shop and electrical retailers including – Harvey Norman, Big W, Target, The Good Guys, Masters, Bing Lee and Betta Electrical.

All other Shark vacuums and steam mops are unaffected. Shark NV350NZ products manufactured on or after 18 October 2014 are also unaffected and do not require cord replacement.

HAZARD: Risk of Burn and Electric Shock

A fault that can create excessive heat in the power cord has been reported in some of these models.

ACTION REQUIRED:

Consumers are advised to unplug their vacuum cleaner at the wall and not to use again until it has been repaired.

Consumers are advised to register their details at www.sharkclean.com.au or contact the Shark Hot Line 1800 722 222 to make arrangements to have the cord and plug replaced free of charge at an authorised Shark Service Centre.

For further information contact:

Brand Developers Aust Pty Ltd

Shark Hot Line: 1800 722 222.

Shark Service Website: www.sharkclean.com.au

See www.recalls.gov.au for Australian Product Recall Information